



STATE OF MICHIGAN

DEPARTMENT OF COMMUNITY HEALTH
LANSING

JENNIFER M. GRANHOLM
GOVERNOR

JANET OLSZEWSKI
DIRECTOR

March 2003

Dear Provider:

Effective April 1, 2003, the Department of Community Health will only provide eligibility information for dates of service within 12 months of the date of query as a result of Federal guidelines indicated in the Center for Medicare and Medicaid Services (CMS), State Medicaid Manual, Chapter 2, Section 2080.18.

The following Eligibility Verification Systems (EVS) are available for enrolled Medicaid providers to verify eligibility for Michigan Medicaid, State Medical Program (SMP), Children's Special Health Care Services (CSHCS) and/or Maternity Outpatient Medical Services (MOMS):

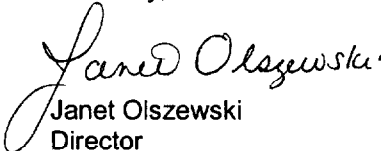
- **Automated Voice Response System (AVRS):** Available to enrolled Medicaid providers by calling **(888) 696-3510** (toll-free and no cost to use). Providers will need to use their 7-digit provider ID number and 2-digit provider type number to access. AVRS has voice-prompted instructions with voice or fax back eligibility responses.
- **MediFAX EDI® - Electronic Data Interchange (EDI) Products:** EVS products that offer batch capabilities, a date of service span feature, have a quicker response time and a printed verification of eligibility. There is a subscription fee and monthly access fee to use these products. For more information, please contact MediFAX EDI® at **1-800-819-5003** or visit their website at www.medifax.com.

The following EVS enhancements have been implemented into the eligibility response: SMP County Health Plan information (includes Health Plan name, address and phone number), FIA office phone number, historic county information, and Fee For Service Dental or Delta Dental information. The EVS will also provide the FIA worker load number and FIA County Office phone number for spend-down beneficiaries that have not met their spend-down.

Managed Care - PCP information: MediFAX EDI® is currently providing PCP information for the Upper Peninsula Health Plan as part a pilot program to have this information, provided by the Health Plan, available on the EVS for providers. If this pilot is successful, the Department will work with the remaining Health Plans to have their PCP information available on the EVS in the near future.

For more information on the EVS, **mihealth card** (new Medicaid, CSHCS and MOMS plastic ID card), and/or MediFAX EDI®, visit our website at www.michigan.gov/mdch. If you have any questions, please contact Jamy Hengesbach at (517) 335-6168 or e-mail at hengesbachj@michigan.gov.

Sincerely,


Janet Olszewski
Director